

AT A GLANCE INSTRUCTIONS FOR INSTALLING CRATE PRO MULTI-USER WITH SERVER

These instructions do **NOT** replace the multi-user installation instructions and are a guideline to ensure you are following the proper steps in the correct order to help avoid the most common issues. Upgrades have been made with newer versions of Crate Pro 5 to make the installation easier but affect a part of the installation order as written in the manuals. If this 'At a Glance' instruction sheet isn't sufficient, please refer to the complete installation instructions in the Crate Pro manuals.

One of the errors made most often while installing Crate Pro is confusing 'Crate Pro' and 'FileMaker Pro'.

When the instructions refer to 'server' it means your hardware server while 'FileMaker Server' is a program that runs on the server.

The complete manual can be found at www.CratePro.com/downloads.php For simplicity, various installation files are included on the Crate Pro CD. Please install only the options that apply to you. Your FileMaker license keys have been sent to you with your software. Your Crate Pro activation keys are not included and are part of the installation process below.

If you **also** purchased a Crate Pro Single-User license you will not use the FileMaker CDs for the Single-User. The Single-User version uses runtime files and is completely self-contained. It will install from the .EXE file. Crate Pro Single-User is not able to share data with Crate Pro Multi-User.

Please install all the applications in the default directories to avoid issues.

- Install FileMaker Server 5.5 on your server. After installation stop the FileMaker Server 5.5 services (Control Panel – Administrative Tools – Services). *(section 2 of installation manual)*
- Install FileMaker Pro 6.0 on your server using one of the FileMaker Pro 6 license keys. One FileMaker Pro 6 license will also be used on a client PC, which will be used for maintenance only (If your Filemaker Pro 6 license keys use the same number this is not an issue).Close *(Section 5)*
- Use the Install_CrateProServer.exe file to install the Crate Pro database on your server. DO NOT install Crate Pro on client PC's yet. *(section 3)*
- Install FileMaker Pro 6.0 on the client PC's. *(section 4)*
- Filemaker Server services should never be running at the same time FileMaker Pro 6 is being used on the server. If you rebooted the server during your installation, please make sure to stop the FileMaker Server services before starting FileMaker Pro 6.
- From your server, open your Crate Pro 5 program by starting FileMaker Pro 6 and selecting File -> Open, then double-clicking on CratePro.fp5. (Located in C:\Program Files\FileMaker\FileMaker Server 5.5\Crate Pro\Crate Pro.fp5) *(section 5)*

NOTE that this is the ONLY time you will use **File -> Open** to access the database. While in operation you will always use **File -> Open Remote...** Also, do not create Share to the folder where the fp5 files reside. Users must only be able to access the files by using the Open Remote... option.

STOP: COMPLETE THE NEXT TWO STEPS BEFORE GOING TO (SECTION 6) IN INSTALLATION

- Go through the wizard and enter all of your company information. You need to complete the setup process until you can see the program modules on the left (Designs, Jobs, Customers, etc.) and no additional company information is requested. If you do not complete this step, we will not receive all of the required information to associate your Crate Pro license with your Server. Also click on the SetUp module and write down the Client ID number.*(section 7)*
- Close Crate Pro and FileMaker Pro 6 on the server. Email the CPSetup.fp5 file and the Client ID # to support@cratepro.com. (C:\Program Files\FileMaker\FileMaker Server 5.5\Crate Pro\CPSetup.fp5) We will verify your company information and enter your Crate Pro activation codes, then return the file to you. Please place the returned file back to the same folder. (Suggestion: Save a copy of the returned file in a safe location.) *(Section 7)*
- Reboot the server then assure the FileMaker Server services have re-started. *(Crate Pro should never be opened on server while FileMaker Server services are running)*
- Install Install_CrateProClient.exe on your client PCs. Open FileMaker Pro and select File -> **Open Remote...** Navigate to your server. You should now be able to access Crate Pro from any licensed client PCs up to the number of Crate Pro licenses you purchased. *(Section 6 & 7)*